

# Helping Yourself and Your Colleagues Maintain Wellness Through COVID-19

Laurie Gregg, MD FACOG

Co-Chair, ACOG District IX Wellness Committee
Chair, ACOG National Subcommittee on Physician Wellness

April 14, 2020

## ACOG Subcommittee on Physician Wellness

"Helping Yourself and Your Colleagues Maintain Wellness Through COVID-19"

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NO CONFLICTS TO DECLARE

Laurie Gregg, MD FACOG Erin Sigmon, ACOG staff Samiha Ahmed, ACOG staff



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Specific resources and management options described in this presentation may not be available in all locations and/or may not be applicable to all practices.

Recommendations concerning practice protocols should be evaluated in light of local medical expertise and local laws/regulations before implementing options discussed.



### **Key Objectives**



### After participating in this webinar, you should be able to:

- Identify the specific challenges that ob-gyns are facing in the wake of COVID-19 that could contribute to poor physician wellness.
- Access the resources available to physicians so they may continue monitoring and maintaining best wellness practices as the COVID-19 pandemic continues to unfold.
- Establish best practices that will help maintain wellness for yourself and for your colleagues, including ways to introduce those best practices within the broader hospital environment.



#### What can we do during this hour?

- We CAN go over the research and science behind physician wellness.
- We CAN identify some of the specific challenges that ob-gyns face normally and during COVID-19 that may affect their personal wellness.
- We CAN present wellness-centered methods, which will address some of these challenges, including best practices for individuals, for your colleagues, and for hospitals and systems.



#### What can we NOT do during this hour?

- We cannot provide a one-size fits all wellness routine for everyone.
  - We can only provide some best practices; each person and each system's wellness routine best be tailored to fit them.
- We cannot predict how long this pandemic will go on and what the long-term effect of it may have on physician wellness.



### Physician Wellness Overview



#### What is physician wellness?

 High levels of job satisfaction, including feeling challenged and thriving in the workplace

- Healthy integration of professional life and personal life
- Well-rounded emotional, physical, and mental well-being



#### Why is physician wellness important?

- Because your health and wellbeing is inherently important.
- Poor wellness leads to burnout
  - Emotional exhaustion + depersonalization + low sense of personal accomplishment
  - 43.9% of all physicians reported at least one symptom of burnout (Shanafelt et al. 2019)



#### Why is physician wellness important?

- Physicians have a depression and suicide risk greater than the general population.
  - 51.2% ob-gyns report burnout; 32% ob-gyns report depression (Morgan et al., 2019)
  - Each year, approximately 400 physicians die by suicide
    - Risk of physician suicide is 1.1 3.4 in male physicians, and 2.5 5.7 in female physicians compared to the general population (Lindeman et al., 1996)



## Other important reasons why physician wellness is important:

Could further exacerbate physician shortage.

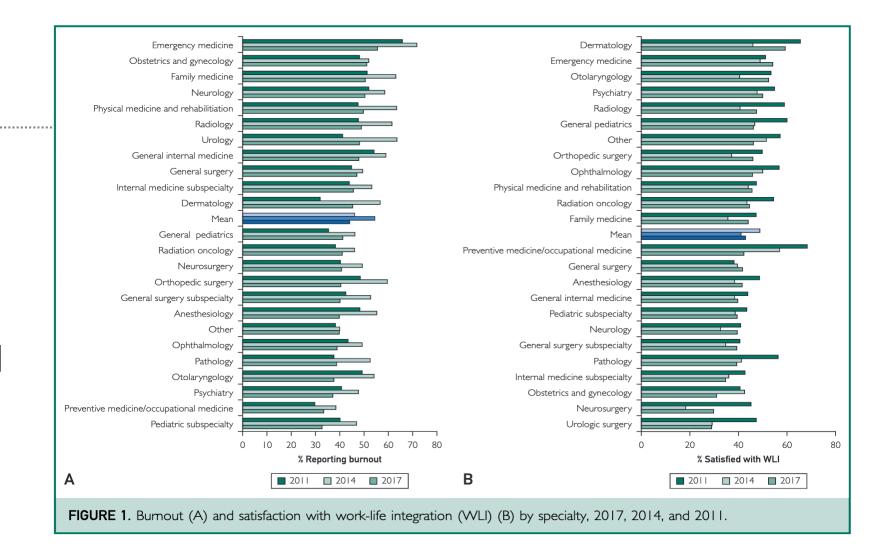
Could lead to a decrease in productivity.

 Could lead to an increased risk of poor quality and clinical outcomes.



#### **Burnout**

- Ob-gyns ranked second highest in reporting burnout
- Ob-gyns ranked third lowest in satisfaction with work-life integration





# Physician Wellness During Pandemic



## What challenges do ob-gyns experience during a pandemic that may contribute to poor wellness?

- Longer hours for some, shorter hours for some
- Financial uncertainty
  - Especially for GYN-only
- Worry of exposure
  - Health of self, family, friends, colleagues
  - Worry of spreading it in the workplace



## What challenges do ob-gyns experience during a pandemic that may contribute to poor wellness?

- Shortage of necessary equipment, PPE
- Major changes in typical practice structure
  - Telehealth implementation
  - Spacing out visits
  - Deliveries



### Research and Strategies COVID-19 impact on well-being and how to help

- Research from COVID-19 pandemic just starting to be published
- Research from other disasters being used
- Strategies that are useful to counter increased stress response:
  - Stress First Aid
  - Psychological First Aid
  - Disaster Mental Health Resources
  - Structured Peer Support



#### Understanding and Addressing Sources of Anxiety Among Health Care Professionals During the COVID-19 Pandemic

Tait Shanafelt, MD<sup>1</sup>; Jonathan Ripp, MD, MPH<sup>2</sup>; Mickey Trockel, MD, PhD<sup>1</sup>

» Author Affiliations | Article Information

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https://jamanetwork.com/journals/jama/fullarticle/2764380

- 1. Access to PPE
- 2. Personal exposure and taking it home to family
- 3. Not having rapid testing in case HCP starts experiencing symptoms -> spreading infection
- 4. Uncertainty that their organization will support HCP + family if they are infected
- 5. Access to childcare during increased work hours
- 6. General home + family needs (food, hydration, lodging, transportation)
- 7. Concern about providing competent medical care if deployed to new area/specialty
- 8. Lack of access to updated clinical information and communication



### **Best Practices**



#### **Basic Needs: Nutrition and Hydration**

- Masking may increase likelihood of dehydration/hypoglycemia
- Healthy options if possible
- Take advantage of FeedTheFrontlines, delivery services, restaurant take-out



#### **Basic Need: Sleep**

- Optimize sleep environment
- Limit alerting activities (screens, exercise, news) before bed
- Create regular bedtime routine
- Try to keep regular sleep/wake hours
- Limit alcohol before bed
- Limit caffeine within 6 hours of sleep
- Use strategic napping
- Upon waking, get at least 15 minutes of bright light



#### **Exercise**

- Try to create a routine
- Added benefit if outdoors
- Mix of aerobic/stress reducing
- Avoid close to bedtime



#### **Breaks**

- Comforting, fun, and/or relaxing
  - Walking
  - Music
  - Reading
  - Writing
  - Meditation/mindfulness
  - Focused breathing



#### Maintain communication/stay connected

- Quality time with family within the home
  - \*if you are not isolating
  - Game night, movie night, <u>nightly Met Opera streams</u>, <u>Virtual museum tours</u>
- Video calls with family and friends outside the home
  - Zoom dinners, Netflix Party

Check in with colleagues during the work day



#### Self check-in

Monitor yourself for symptoms of increased stress and burnout

 Be vigilant for poor coping strategies and try to promptly address and alter

 Reach out to loved ones, friends, and colleagues and know when you need to seek out a mental health professional for help



#### Stay updated and honor your service

Trusted sources of information

Recognition of self/others





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#### From: Understanding and Addressing Sources of Anxiety Among Health Care Professionals During the COVID-19 Pandemic

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Table. Requests From Health Care Froiessionals to men Organization Duning the Coronavirus Disease 2013 Fantienic	Table. Requests From Health Care Professionals to Their Org	ganization During the Coronavirus Disease 2019 Pandemic
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Request	Principal desire	Concerns	Key components of response
Hear me	Listen to and act on health care professionals' expert perspective and frontline experience and understand and address their concerns to the extent that organizations and leaders are able	Uncertainty whether leaders recognize the most pressing concerns of frontline health care professionals and whether local physician expertise regarding infection control, critical care, emergency medicine, and mental health is being appropriately harnessed to develop organization-specific responses	Create an array of input and feedback channels (listening groups, email suggestion box, town halls, leaders visiting hospital units) and make certain that the voice of health care professionals is part of the decision-making process
Protect me	Reduce the risk of health care professionals acquiring the infection and/or being a portal of transmission to family members	Concern about access to appropriate personal protective equipment, taking home infection to family members, and not having rapid access to testing through occupational health if needed	Provide adequate personal protective equipment, rapid access to occupational health with efficient evaluation and testing if symptoms warrant, information and resources to avoid taking the infection home to family members, and accommodation to health care professionals at high risk because of age or health conditions
Prepare me	Provide the training and support that allows provision of high-quality care to patients	Concern about not being able to provide competent nursing/medical care if deployed to new area (eg, all nurses will have to be intensive care unit nurses) and about rapidly changing information/communication challenges	Provide rapid training to support a basic, critical knowledge base and appropriate backup and access to experts  Clear and unambiguous communication must acknowledge that everyone is experiencing novel challenges and decisions, everyone needs to rely on each other in this time, individuals should ask for help when they need it, no one needs to make difficult decisions alone, and we are all in this together
Support me	Provide support that acknowledges human limitations in a time of extreme work hours, uncertainty, and intense exposure to critically ill patients	Need for support for personal and family needs as work hours and demands increase and schools and daycare closures occur	Provide support for physical needs, including access to healthy meals and hydration while working, lodging for individuals on rapid-cycle shifts who do not live in close proximity to the hospital, transportation assistance for sleep-deprived workers, and assistance with other tasks, and provide support for childcare needs  Provide support for emotional and psychologic needs for all, including psychologic first aid deployed via webinars and delivered directly to each unit (topics may include dealing with anxiety and insomnia, practicing self-care, supporting each other, and support for moral distress), and provide individual support for those with greater distress
Care for me	Provide holistic support for the individual and their family should they need to be quarantined	Uncertainty that the organization will support/take care of personal or family needs if the health care professional develops infection	Provide lodging support for individuals living apart from their families, support for tangible needs (eg, food, childcare), check-ins and emotional support, and paid time off if quarantine is necessary



Table Title: Requests From Health Care Professionals to Their Organization During the Coronavirus Disease 2019 Pandemic

#### What can you implement in your organization?

- Input and feedback systems from physicians to top/VOP (hear me)
- PPE, rapid evaluation and testing for physicians (protect me)
- Rapid training, critical knowledge, access to experts (prepare me)
- Provide support for physical and emotional needs (support me)
- Provide support if a physician is sick or quarantined (care for me)
- Gratitude (honor me)



#### **Formal Peer Support System**

- Leader(s)
- Trained team of peer supporters
- Confidential system for referrals/counseling
- Script
- Resource list



#### **QUESTIONS?**





### Resources

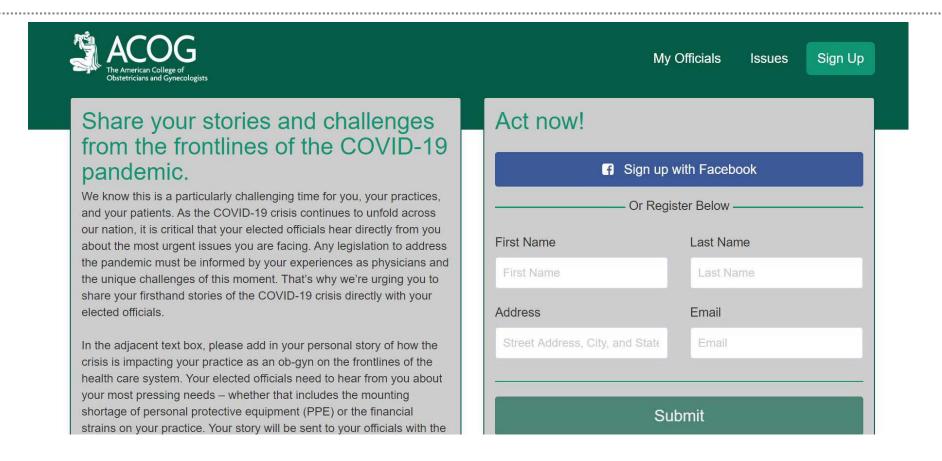


#### community.acog.org



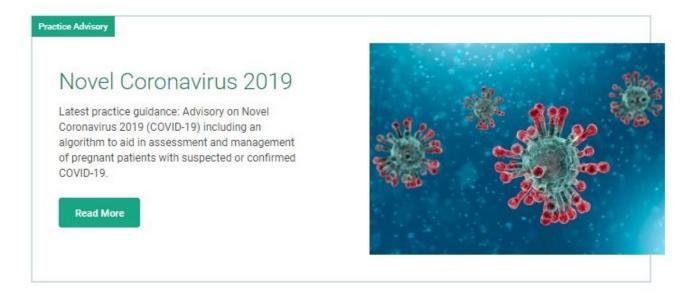


#### acog.quorum.us/campaign/COVID-19/





#### ACOG COVID-19 RESOURCES



- www.acog.org/topics/covid-19
- Physician Wellness during the COVID-19 Health Emergency

#### The Latest

Patient FAQ

Coronavirus

(COVID-19), Pregnancy, and

Breastfeeding

Simulation

COVID-19 Obstetric

Preparedness

Manual

Physician FAQ

COVID-19 FAQs for

Obstetrician-

Gynecologists,

Obstetrics

Assessment and

Management Algorithm 🗹

CREOG Response to Training during COVID-19 Pandemic ☑ Coding Resource

Managing Patients

Remotely: Billing for

Digital and

Telehealth Services



#### Resources

#### You may access the links by downloading the slides.

- AMA: Caring for Our Caregivers During COVID-19
- Stanford Medicine WellMD Center
- NAM: Action Collaborative on Clinician Well-Being and Resilience
- National Center for PTSD:
  - Managing Stress Associated with the COVID-19 Virus Outbreak
  - Managing Healthcare Workers' Stress Associated with the COVID-19 Virus Outbreak
  - Stress First Aid Self Care / Organizational Support Model



#### Resources

#### You may access the links by downloading the slides.

- SAMHSA First Responders and Disaster Responders Resource Portal
- For the Frontlines Free Crisis Counseling for Health Care Professionals and Essential Workers
- Headspace Free Headspace for US Healthcare Professionals





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