



# WC<sup>3</sup> Academy

---

## Frequently Asked Questions:

**Q.** What is WC<sup>3</sup> Academy and how does it work?

**A.** The WC<sup>3</sup> Academy offers on-demand building, mechanical, electrical, plumbing and fire code courses. The courses can be used to help you prepare for an ICC exam or to earn CEUs to renew your ICC certifications. You complete the course at your own pace at times that are convenient to you. You can access your courses from any device with an internet connection and will pick up right where you last left off.

**Q.** Are the courses live or recorded?

**A.** These courses are recorded for the purpose of allowing you to start anytime you want and access the materials on your schedule.

**Q.** Will this help me pass my ICC Exam?

**A.** YES, without a doubt. Our training not only provides you with a foundation to build your code knowledge upon, but our practice quizzes and exams will test your knowledge and simulate content and time frames associated with actual ICC Exams.

**Q.** Can I get a refund?

**A.** Yes, if you register for the wrong course, or choose to cancel within the first 24 hrs. we will be happy to refund 100% of your money.

**Q.** Is there a guarantee that I will pass?

**A.** Unfortunately, there is no way for us to make that kind of guarantee. As we encourage in the courses, for every hour of video instruction you receive, you will need to put in at least two hours of your own study time. It's what you do outside of class that makes the difference. Put in the work and you are likely to pass.

**Q.** Are the ICC exams easy?

**A.** Our experience has been that many of the ICC exams are not as hard as people imagine they will be, that is of course, when you're prepared. There are some very difficult exams, such as the Commercial Electrical. In short, our opinion is that "easy" is a product of preparation, and knowing what to expect makes all the difference. Our courses will help you prepare and go into the exam feeling confident.

**Q.** I just need practice exams. Where should I go?

**A.** We offer [practice exams](#) for people who are hoping to prepare for ICC certification exams. Our practice exams are similar in length and designed to be taken in similar time limits as the ICC requires. We also recommend taking the full-length courses to receive more instruction, practice quizzes for each module, as well as the full-length practice exam at the end of the course.



# WC<sup>3</sup> Academy

---

**Q.** I want to become an inspector, where do I start?

**A.** The best place to start is with the [Residential Combination Inspector Bundle](#). This will give you access to the four courses that you will need to take the ICC exams and become certified as a residential inspector. Once you have completed the residential certifications, you will probably want to move on to the [Commercial Combination Inspector & Plans Examiner Bundle](#) for your commercial certifications.

**Q.** Can I show these materials to a group of people?

**A.** You have purchased the course as an individual. We would love for you to show off the courses to colleagues, coworkers, and other code professionals – that’s 100% okay. Having said that, a city or organization can’t purchase a single course for an entire building department or group; however, we do offer special pricing for groups, simply email [Academy@wc-3.com](mailto:Academy@wc-3.com) to get a quote for a customized course package to suit your needs.

**Q.** I want to take several courses either to study for exams or earn CEUs, what is the best way to do this?

**A.** A subscription is the most cost-effective if you intend to take several courses. A subscription gives you unlimited access to the entire library of WC<sup>3</sup> Academy code courses for one year. Subscriptions can be purchased for one individual or for a group of individuals. To learn more or get a quote, simply email [Academy@wc-3.com](mailto:Academy@wc-3.com).

**Q.** Do I need to buy any books for your course?

**A.** This is a tricky one. The short answer is YES. All courses associated with ICC exams essentially require you to purchase a paper copy of the relevant code book. Each course outlines what references you will need. The reasoning behind this is that ICC exams are open book and until recently only physical copies of the books were allowed. However, this is changing, and some exams now allow you to use the online versions of the code books. Check the [ICC Exam Catalog](#) to find out what references are needed for the exam and whether or not online versions are allowed.

**Q.** What can I print or download?

**A.** The materials in this course are protected and copyrighted. Occasionally there will be resources, links, or other documents that you can download and print for reference, or assistance in studying for your exam. The videos can’t be downloaded, the quiz and exam questions are also protected.

**Q.** How often are new courses added to the WC3 Academy?

**A.** We are constantly seeking opportunities to update courses and add new material to better suit our growing audiences. For example, we have recently added a Spanish Residential Building Inspector course to help diversify our offerings and add other languages to our ever-growing catalog of Academy courses. Typically, we create a completely new course every other code cycle and create update courses for the other code cycles.



# WC<sup>3</sup> Academy

---

**Q.** Can I use a 2021 course to take a 2015/2018 ICC certification exam or vice/versa?

**A.** Yes, of course. Our courses are designed to cover the topics that are covered on the ICC exam and teach you how to find and interpret information in the code books. Our courses do not focus on memorization so you can use a course based on an older or newer version of the code to help you prepare. The most important thing is that you have the books that coincide with the ICC exam you plan to take. If you are going to take a 2021 exam, use the 2021 code books to study and take the exam. There typically aren't a lot of significant changes from one code cycle to the next, so you likely won't come across many discrepancies if you are studying using a different version of the code, but feel free to reach out to us at [Academy@wc-3.com](mailto:Academy@wc-3.com) if you do and we'd be happy to help.

**Q.** Can I use the WC<sup>3</sup> Academy to earn CEUs?

**A.** Yes, we are an ICC Preferred Provider and all of our courses are approved by ICC for continuing education.

**Q.** Is there a certificate of completion?

**A.** Yes, each course has its own requirements for obtaining the certificate of completion. Most courses require you to watch the video segments, complete the quizzes, and pass the practice exam. At that point you will automatically receive a .pdf copy of your certificate. **Note: This is not an ICC certificate! It does award CEU's, but you will need to take the actual ICC certification exam as well.** You can print or download your certificates by clicking on your name in the upper right corner of the screen and then clicking on the Certificates tab.

**Q.** How long is the course?

**A.** The courses consist of multiple modules. Most modules are designed to be roughly 30-40 min. in length; however, some vary depending on content. Each module also includes a quiz and some suggested reading. We suggest 2 hours of outside study for every 1 hour of content in the Academy. In the end, each course will vary in length, but could feasibly be completed in as little as 2 weeks.

**Q.** How long will I have access to the course once I purchase it?

**A.** Most courses are available to you for 120 days from the purchase date. Some courses and course bundles are available longer. Simply see the Course Outline or the course/bundle graphic to verify length of access for a specific course or bundle.

**Q.** Can I use these courses for continuing education to renew my state license?

**A.** Many of our courses are approved for continuing education in Florida, Ohio, South Carolina, Wisconsin, Tennessee, Oklahoma, and Colorado. To find out which course are approved in each state or if your state is not listed, simply email [Academy@wc-3.com](mailto:Academy@wc-3.com). We are happy to look into the approval process for states not listed.