



## If the Scam Involves PHI or a Privacy Breach

- Contact the Information and Privacy Commissioner of Ontario (IPC):
  - Website: [ipc.on.ca](http://ipc.on.ca)
  - Phone: 1-800-387-0073
  - Email: [info@ipc.on.ca](mailto:info@ipc.on.ca)
- **When to report:** If you suspect that a phishing scam has led to unauthorized access, use, or disclosure of PHI, you are legally required under PHIPA to report it to the IPC and notify affected individuals.

## If the Scam Impersonates a Government Health Agency (e.g., OHIP, Ministry of Health)

- Report to the Ministry of Health's Fraud Hotline:
  - Phone: 1-888-781-5556 (Monday to Friday, 8:30 a.m. to 5:00 p.m.)
  - Email: [reportohipfraud.moh@ontario.ca](mailto:reportohipfraud.moh@ontario.ca)
- Use this channel if the phishing attempt involves fake OHIP billing, health card misuse, or impersonation of Ontario health officials

## If the Scam Involves Financial Fraud or Identity Theft

- Report to the Canadian Anti-Fraud Centre (CAFC):
  - Website: [antifraudcentre-centreantifraude.ca](http://antifraudcentre-centreantifraude.ca)
  - Phone: 1-888-495-8501
- Also notify: Your local police department and your IT/security team.