

Question Report				
NAA Town Hall: Leadership and Decision Making within the COVID-19 Environment - 04.16.2020				
Question	Asker Name	Answer(s)		
Are you requiring masks n gloves at removal and how is that being received by purchasers?	Richard Kruse	live answered		
What will the NAA do about membership dues for those of us that have their memberships expiring soon?	Phillip Pierceall	Hi Phillip - we have implemented the option to pay membership in monthly installments. If you or any other member would like to take advtange of a payment option, please call NAA or send an email. Thanks for asking!		
When we go back to on-site auctions of any kind, what verbiage would you use to put people at ease or how to handle any bad media you might generate from having a live event?	Jay Cash	live answered		
Have you added new routines to your day - such as regular calls with staff?	John Schultz	live answered		
What is your logistical plan once we start having live sales again? How are you going to handle crowds in the lanes, logistics in the office, social distancing, etc.?	John Brasher	live answered		
And...what's your "best guess" as to when live sales may start happening again?	John Brasher	live answered		
Do you have advice for business owners for surviving after gov't relief (PPP fund, et cetera) runs out?	John Schultz	live answered		
How do you forsee Covid's effect on Auto Auctioneers going forward. Do you think we are moving to a simulcast only, non auctioneer type industry?	Michael Chambers	live answered	Thank you Chad! I appreciate you!	