

ALL ANSWERS ARE ASSUMING UPS SHIPPING SERVICES ARE BEING USED

Question	Question	Answer
1	Can firearms be shipped with a smart pickup?	Yes. As long as the account associated with the smart pickup has signed a UPS Firearms Agreement and has a valid FFL.
2	What is involved in a firearms UPS agreement? Does it involve UPS access to a companies Bound Book?	UPS Firearm Agreement is a contract between the firearm product shipper and UPS. UPS will not need access to or request a companies' bound books
3	Adults age 18-20 may lawfully purchase and possess long guns (with every few exceptions under state law). They may ship a long gun to a manufacturer for warranty repair work, using the new UPS policy. However, under UPS "adult signature" (age 21) policy they are not able to receive a return shipment of their repaired long gun. UPS should revise its adult signature requirement for long guns to 18 - 20 yrs. (under the same requirements you have in place now - same address, signature with ID).	UPS uses the adult signature required service not for only firearms, but for other commodities such as alcohol, tobacco, and pharmaceuticals. UPS currently does not have a service that could accommodate individuals who are 18-20 years old.
4	If we already have a UPS account, do we need to open a different one? Or are we grandfathered in?	<p>UPS requires that all firearms are shipped using a dedicated account number. Meaning that every package that is shipped on the dedicated account number contains a firearm and should use the adult signature required and direct delivery only services.</p> <p>If a company ships items other than firearms, then it will use another account number when just those items are shipped.</p> <p>NOTE: Some customers have multiple locations so may required additional account numbers associated with the same parent account number. These details can be worked out when speaking with your Sales representative.</p>
5	If we already have a UPS account do we need a different one?	See response Q4
6	does new dedicated account connect to existing business account ?	See response Q4
7	Did the presenter just imply UPS may begin requiring overnight service for guns other than handguns?	UPS requires all handguns to be shipped using a UPS Next Day Air service. UPS reserves the right to ask shippers to use an expedited service level for other firearms as needed, which would be tailored to a special need based on the circumstances of the shipment.
8	Confusing info here - you say without a special contract, you can't ship other than Next Day Air. So we can ship Next Day Air without a firearms account?	UPS requires all handguns to be shipped using a UPS Next Day Air service. Upon request through your UPS Sales representative, consideration can be made under a special contract that would allow handguns to be shipped using UPS 2nd Day Air services.

9	A few months ago to my local UPS store and asked them if they could ship a firearm to another FFL, the owner clerk e that UPS no longer accepts FFL shipments as of about a year ago.	UPS only allows firearm products shipments to be tendered to UPS via a scheduled pickup account and a UPS Customer Center. The UPS Store and other Authorized Shipping Outlets (Staples, Pakmail, etc.) do not ship or accept firearm product shipments. Non contract shippers (i.e.: your customers) must coordinate with a UPS approved Firearm Products shipper to whom they will ship the Firearm Product (i.e.: returns, warranty, repair) to obtain a shipping label that complies with UPS's requirements for the shipment of Firearm Products. Such pre-packaged, pre-labeled shipments can be tendered at a UPS Customer Center.
10	Why does it have to be a "NEW" box? If the structural integrity of the corrugated package (no tears, depressions, holes, etc., and it can meet the weight restrictions, there should be no reason to exclude a "used" container.	While UPS recommends using new packaging, what matters is that packaging needs to meet UPS's Packaging Guidelines. See the link below for additional information: https://www.ups.com/assets/resources/webcontent/en_US/Packaging_Guidelines.pdf
11	I save good corrugated boxes that I get from shipments to use when I ship a firearm. These are not damaged or have any markings or labels other than the ones I put on the boxes. Is this O.K.	See response Q10
12	Any specific info on packaging requirements?	See response Q10
13	When we pay for Overnight or 2-Day Service and the shipment is delayed, is the shipper entitled to a reduced fee for standard 3-Day Service.	UPS guarantees on-schedule delivery of qualifying shipments shipped via UPS Air Services and provides refunds or credits upon request, subject to terms and conditions. Please visit the link below for additional information: https://www.ups.com/us/en/support/shipping-support/legal-terms-conditions/ups-service-guarantee.page
14	Is the dedicated account number also good for UPS Freight for large shipments of ammunition?	UPS Freight is no longer part of UPS and was recently sold to Tforce Freight.
15	No adult signature on ammo? 9mm/handgun is 21 and older to purchase. Seems like an issue within your compliance program.	UPS does not require all ammunition shipments to use the adult signature required service. However, the shipper must comply with and ensure that each shipment containing ammunition complies with all federal, state and local laws applicable to the shipper, recipient, and package, including, without limitation, age restrictions.
16	I couldn't find the diamond limited quantity labels on your website under supplies, do you have those available?	UPS does not provide Hazmat regulatory markings, only items mandated by UPS that are not required by federal regulations. These would have to be sourced by the customer using suppliers such as Uline or LabelMaster.
17	Is UPS still participating in the government's database of firearms owners? What about the lawsuit by 16 states regarding this?	UPS has never participated in a government database of firearms owners, nor is UPS a party to a lawsuit concerning that subject. Any material investigations or lawsuits are made public annually in our 10-K filing with the U.S. Securities Exchange Commission.
18	In your diagram on the last slide, it appears UPS is ok shipping firearms directly to an end consumer without an FFL. Is that correct?	Provided the shipment complies with all applicable laws, rules and regulations, UPS has a contractual solution whereby approved federally licensed shippers can return a firearm or replacement firearm to the person from whom it was received, even where the recipient is unlicensed. That exception is modeled on an exception that exists under federal law.

19	<p>Is it lawful for FFL "A" to produce a prepaid shipping label, utilizing their contracted UPS account, to email to a private individual located in a different state than FFL "A" to send a firearm to FFL "B" who is also in a different state than the private individual and FFL "A"?</p> <p>The situation is similar to that of a gunsmith holding an FFL, who produces a shipping label and sends it via email to a customer in another state. This label is used by the customer to send their firearm to the gunsmith's FFL. In both cases, an FFL's account is used to generate a shipping label for the customer to use when shipping their firearm to an FFL.</p>	<p>Unfortunately, we can't offer legal advice. For questions about UPS's shipping requirements and solutions, we encourage shippers with questions like this one to reach out to their account representative to talk through specifics behind the shippers' unique business needs.</p>
20	Can we use our 3rd party shipping software such as ShipStation?	Third party shipping systems such as ShipStation and PirateShip are not allowed for firearms shipments through UPS.
21	Does UPS require/expect reporting receipt of UPS shipments that do not comply w/UPS requirements?	The UPS Firearms Agreement requires that the shipper only tender firearm product shipments to UPS that are compliant with all applicable laws and regulations. With that being said, UPS does not impose any specific self-reporting requirements on shippers who experience compliance issues. Shippers who would like to report issues or obtain/provide additional information can always contact customercompliance@ups.com .
22	Certain retailers required EDI UCC-128 labels be placed on all shipments. These labels often require they list the item contents of the box. How does this requirement interact with your requirement that no labeling be present that identifies the contents?	<p>The requirement to ship firearm products using non-descriptive packaging is consistent with federal law and also helps ensure the integrity of the shipment as it moves through our network.</p> <p>Please work with any retailer that requires a EDI UCC-128 label to determine if there is any alternative to specifically identifying the contents of the package as a firearm product.</p>
23	For a return by a customer, can they send DDO back to manufacturer (UPS Account holder). Have had an issue with this, with customer being told must ship/return via ASR or hub would not accept	Non contract shippers (i.e.: your customers) must coordinate with you (a UPS approved Firearm Products shipper) to whom they will ship the Firearm Product (i.e.: returns, warranty, repair) to obtain a shipping label that complies with UPS's requirements for the shipment of Firearm Products. Such pre-packaged, pre-labeled shipments can be tendered at a UPS Customer Center. For a firearm, the label must use both ASR and DDO.
24	If we want to ship ammo to Alaska how which way do we ship it?	Shipping ammunition from the 48 contiguous states to Alaska requires the shipper to enter into a Hazardous Materials agreement with UPS. This can be completed through your Sales representative or at https://www.ups.com/us/en/support/shipping-support/shipping-special-care-regulated-items/hazardous-materials-guide.page
25	If we want to ship Ammo to Alaska what label to we use from the lower 48 to Alaska	See response Q24
26	I was instructed by the local UPS Rep that I could ship Firearm Parts internationally including Canada as long as I used our Firearms Parts account. Can you please let me know if this is the case.	Please visit www.ups.com/firearms for additional information on how firearm products are defined. If your parts fall under the definition of a firearm product, they are prohibited to be shipped internationally absent a special contract, including Canada.

27	What is the definition of a firearm product?	<p>Definitions:</p> <p>“Firearm” will have the same definition as set forth in Title 18, Chapter 44, and Title 26, Chapter 53, of the United States Code.</p> <p>“Firearm Part” is any part or component of a Firearm that does not by itself meet the definition of a “Firearm.” By way of example only, Firearm Parts include, but are not limited to, barrels, stocks, grips, firing pins, sights, and magazines/clips.</p> <p>“Firearm Products” means Firearms and Firearm Parts. The term Firearm Product does not include scopes. Please visit www.ups.com/firearms for additional information on how firearm products are defined. Please visit www.ups.com/firearms for additional information on how firearm products are defined.</p>
28	I set up a firearm account. I needed to ship a handgun from WV to Oregon. The cost was approx.	<p>Please visit the link below to determine time in transit and cost for any shipment.</p> <p>https://wwwapps.ups.com/ctc/request?loc=en_US</p>
29	<p>I'm an FFL with a UPS account. I've tried multiple times to get my account rep to setup a firearms shipping agreement but all the account reps have no idea what this is and never get back to me and say just to send firearms 2-day air.</p> <p>How do I setup an agreement and provide my FFL to UPS?</p>	<p>Please email accounthelp@ups.com to get started.</p> <p>If you continue to have issues opening an account, please contact Brian Arnold at bharnold@ups.com</p>
30	And how do we setup a dedicated UPS firearm account #?	Please email accounthelp@ups.com to get started.
31	What are the requirements to get a waiver for shipping legal automatic weapons?	Please email accounthelp@ups.com to get started.
32	We have seen a few versions recently of the standard UPS firearm and ammunition shipping agreement. Can you please post a link to the agreement currently in effect?	Please email accounthelp@ups.com to get started.
33	how do I get a specific firearms account through UPS	Please email accounthelp@ups.com to get started.
34	Where is the shipper agreement. I cannot find it on the UPS site, and the drivers have not mentioned this requirement to us.	Please email accounthelp@ups.com to get started.
35	We had a UPS account, but couldn't get anyone to help us or answer any questions to set up the account.	Please email accounthelp@ups.com to get started.
36	I operate a small shop and am not always at that location. I have an adult to sign If I am not there. I had some optics delivered not too long ago and the delivery man requested not only an adult signature but scanned the driver's license. Which was not appreciated. Two days later I had a shipment of 7+ thousand rounds of ammunition, and it was left at my usual delivery location with no signature required.	<p>Per UPS policy, optics are not required to be shipped requiring an adult signature. If one was applied to this package, it was required by the shipper. Also, UPS procedures only require that the driver visually validate the consignees ID to ensure they are over 21. The UPS delivery device does not allow them to scan an ID. This shipment may have been from another carrier.</p>

	Are these parameters set by the company's I'm buying from? If so, are they required to inform us of this?	
37	Will there be a document emailed to reference back?	NSSF will email the presentation and video of the webinar on 4/18/23.
38	Will you be sharing the recording of this meeting with participants to refer at a later date?	NSSF will email the presentation and video of the webinar on 4/18/23.
39	Will this PowerPoint be available after the meeting for our internal use?	NSSF will email the presentation and video of the webinar on 4/18/23.
40	Is a copy of this presentation available to NSSF members?	NSSF will email the presentation and video of the webinar on 4/18/23.
41	to refer to*	NA
42	No answer for my questions?	NA
43	Did not understand "blank" or "inert" ammunition restrictions. Are they exempt from the restrictions?	<p>Inert or blank ammunition does fall under the restrictions for shipping ammunition. Please visit the link below for additional information on how to ship ammunition with UPS.</p> <p>https://www.ups.com/us/en/support/shipping-support/shipping-special-care-regulated-items/hazardous-materials-guide/how-to-ship-ammunition.page</p>
44	<p>One question that we had after the webinar when we were talking here. What if a father wants to buy their adult son a gun. The father lives in state X and the son in Y. If we are shipping it to Y state and the owner is the son living in state Y - and he is doing the background check - you are advising against this?</p> <p>The same question came up about fundraisers. A club or organization pays for a gun then leaves it for the winner to come do a background check to take possession?</p> <p>If you can let us know that would be much appreciated! Thanks</p>	With respect to shipping with UPS, a FFL with an approved UPS contract would have to be used to ship the firearm to an FFL, who would then handle the transmission to the owner. Unfortunately, UPS isn't in a position to weigh in on aspects of firearms transfers outside the transportation aspect.
45	UPS ships all firearms allowed by law. Does this include machineguns?	Generally speaking, UPS does not accept automatic firearms. However, under certain situations where this is allowed by law, UPS will ship automatic weapons through a modified UPS Firearms Agreement between legally authorized parties. When opening a firearms account, the company should express the interest in shipping automatic weapons to ensure they sign the correct agreement.
46	What are the restrictions with machineguns? Our current contract with UPS states no machineguns.	See response 45
47	Why does UPS not accept machine gun?	See response 45
48	"UPS does not accept automatic weapons"	See response 45
49	"UPS does not accept automatic weapons." And that's why I do not use UPS for any firearm shipment. Select fire firearms are perfectly legal under the guidelines and control of the 1934 National Firearms Act.	See response 45

50	Can a firearms related business (parts and accessories) ship a firearm if they do NOT have an FFL?	Firearm parts are considered a firearm product and require a UPS Firearms Agreement and FFL. However, if you are a parts-only shipper and are not required to be licensed under applicable law, contact your account representative to discuss a modified UPS Firearms Agreement.
51	What is the rate of loss/theft per 100 firearms shipped via UPS? In other words, how frequently does the item not arrive where it is meant to go? What is the same statistic for damaged items? I'm sure UPS has those numbers, the question is --- will they share them?	Damage and loss/theft package information is not shared publicly. UPS was named as the #1 most trustworthily transportation company in America in 2023 by Newsweek.
52	Can you provide a copy of the firearms agreement for us to review? How does it compare to FedEx's agreement? I've heard yours is much more complicated/intrusive	Please email accounthelp@ups.com to get started.
53	What is the cost of this firearms account with UPS?	There is no cost for a regular UPS Firearms account.
54	when you said they firearms and the ammunition needed to go in separate shipments, did you mean shipments or boxes?	A firearm and ammunition can never be in the same box. They would need to be shipped in separate boxes.
55	Do you require this process for antique firearms (not required under Federal law)?	UPS relies on the federal definition of a "firearm" set forth in the Gun Control Act and the National Firearms Act, which excludes "antique" firearms, as defined by federal law. If an antique firearm does not qualify as a firearm under federal law, than it is not subject to UPS's special restrictions for firearms either. A shipment of an antique firearm would still have to comply with UPS's general terms and conditions for package shipments and be lawful.
56	what if we wanted to have a package stopped and returned to the shipper (us) for any reason?	UPS allows shippers to request Delivery Intercepts for firearms.
57	What about an individual (non-licensee) shipping to my FFL? For example, purchasing a used gun. Can I send them a label?	Non contract shippers (i.e.: your customers) must coordinate with you (a UPS approved Firearm Products shipper) to whom they will ship the Firearm Product (i.e.: returns, warranty, repair) to obtain a shipping label that complies with UPS's requirements for the shipment of Firearm Products. Such pre-packaged, pre-labeled shipments can be tendered at a UPS Customer Center.
58	what about pre 1968 firearms which never had a serial number to begin with?	See response 55. For items that qualify as a firearm under federal law, they must be identified and bear a serial number in compliance with federal law to be shipped with UPS.
59	Firearms manufactured prior to 1968 did not have to be serialized, how do you deal with a customer attempting to return one for service. It is not a "ghost gun" and is legal per the ATF and firearms law.	See response 58
60	I am a manufacturer of mostly parts (non-serialized firearm products) can we ship using our customer firearm accounts like we have been doing in the past? How does that change for an actual firearm?	Firearm parts are considered a firearm product and require a UPS Firearms Agreement. See www.ups.com/firearms for additional information on how firearm products are defined.
61	can you help with importing firearms from the UK?	UPS ordinarily does not accept firearm shipments for international shipment but recommend reaching out to your UPS sales resource with questions about the international special commodities waiver process.