

SAFETY FIRST

As of 2020, there will be an estimated 525 million idle or inactive mobile devices that still hold value and can be reused or recycled. ecoATM® kiosks were invented to help solve the growing issue of electronic waste and have provided a safe, secure, and innovative way for consumers to recycle their used or broken mobile devices.

To help ecoATM® and law enforcement deter the fencing of stolen items or fraud, we have implemented extensive layers of technology and processes to reduce the likelihood that an ecoATM® kiosk will buy a stolen device. In communities all across the country, ecoATM® is helping law enforcement identify and capture cell phone thieves, persons of interest, wanted persons, and suspects involved in crimes not relating to the theft of a device, e.g., terrorism, fugitives, homicides, child pornography, etc. and reunite victims of cell phone theft with their stolen property.

SMARTPHONE SAFETY

As part of our commitment to reducing cell phone theft, we have created a series of PSA videos and handouts intended for widespread use by our law enforcement associates, to help consumers protect themselves and their devices.

To learn more visit: ecoatm.com/law-enforcement.

30-DAY INVENTORY HOLD



ecoATM® holds all inventory collected for a minimum of 30 days before shipping the devices to our buyers.

DEVICE FLAGGING



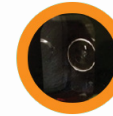
We can create an automated flag by checking the IMEI/MEID and hardware serial numbers into our system to alert us and enable us to alert you if a device in question is recycled at an ecoATM® kiosk.

DEVICE SECURITY CHECK



Before ecoATM® purchases a high value device, the kiosk will check the device through the service Checkmend to determine if the device has been reported lost or stolen.

KIOSK SECURITY FEATURES



LIVE VERIFICATION

A remote attendant verifies and approves every transaction through three high-res cameras in real time. The cameras also capture multiple images of the sellers.



SCREENS FOR KILL SWITCH

If the kiosk detects an active “kill switch,” software introduced to disable stolen phones, it will reject the transaction unless the user is able to deactivate.



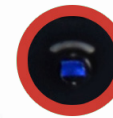
CAPTURES SERIAL NUMBERS & DEVICE PHOTOS

The ecoATM® kiosk electronically extracts the serial number (IMEI, MEID, etc.) for each phone if technically possible. Images of the device are included on the transaction report.



ID VALIDATOR

A valid government-issued ID is required for every transaction. Photos of the actual ID are captured and added to every transaction report.



NIST COMPLIANT BIOMETRIC DEVICE

A valid thumbprint is captured and included in the transaction report where required by law.

LAW ENFORCEMENT REMOTE ACCESS



Law enforcement personnel who need access to a device inside the kiosks can call the ecoATM® Support Line at 858.324.4111. We can open the door remotely for verified officers.

NO WARRANTS OR SUBPOENAS



We do not require a search warrant or subpoena, and we will provide any device(s) and associated records in our possession upon request to assist law enforcement.

“DO NOT BUY” LIST



ecoATM® works with law enforcement to implement a “do not buy” list, which bans individuals from utilizing an ecoATM® kiosk.

REPORTING OF TRANSACTIONS



ecoATM® reports 100% of our transactions to law enforcement in any method they prefer.

DIRECTORS OF LAW ENFORCEMENT RELATIONS

Please contact one of our Directors of Law Enforcement Relations, each of whom brings decades of law enforcement experience to ecoATM® and leads the company in its commitment to working closely with law enforcement.



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ABOUT ecoATM

Our kiosks provide a safe location for consumers to receive cash payments as an incentive to recycle. Consumers have safely recycled tens of millions of devices at an ecoATM® kiosk.



THOUSANDS OF
ECOATM RECYCLING
KIOSKS IN THE U.S.

WE OPERATE
THROUGHOUT THE
UNITED STATES



IF YOU HAVE A REPORTING OR TECHNICAL QUESTION

Please contact us for assistance regarding transactions or reporting.

E: Regulatory.Affairs@ecoATM.com

PROUD SUPPORTER



FBI NAA



FBI NEIA



FBI LEEDA

IACP/ecoATM Leadership in Crime Prevention Award

Learn more about how ecoATM works with, and assists law enforcement by visiting: ecoatm.com/law-enforcement-news-reviews/

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SAFE SECURE INNOVATIVE

