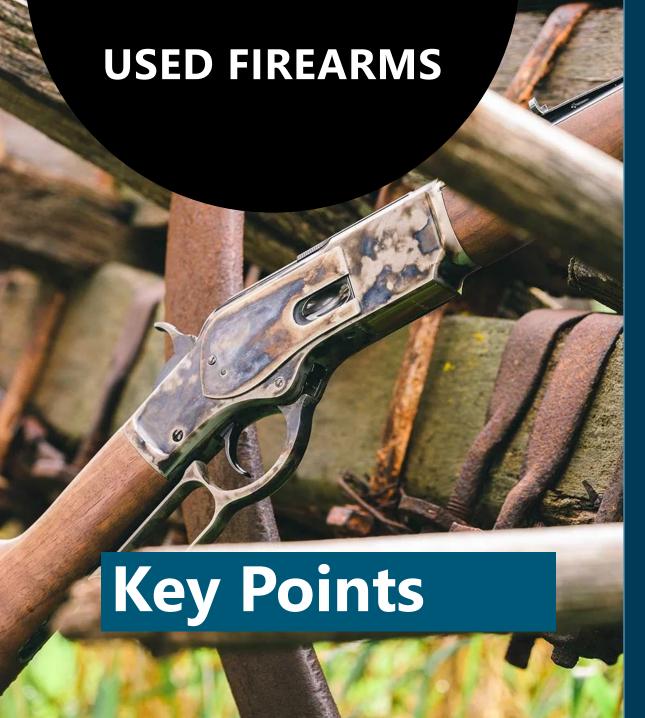


Presented by: Hank Yacek CEO Point of Impact



## What story do you want to tell?

#### **Store Culture:**

Setting the table for success

#### **Staff Culture:**

Getting you and your staff comfortable with Used Firearms

#### **Selling Strategy:**

What are the channels that not only sell but produce even more Used Firearms?

#### **Sourcing:**

Where can you actively pursue more inventory

Store Culture

Finding Firearms Their Forever Home







## at is your goal?

**Hunting:** 

**Looking for** specific Used High Volume:

**Seeking out** significant numbers of **Used Guns** 

**Dominant:** 

**Used Guns** outpace New **Guns in** volume



#### Staff Culture

Let me tell you a story...

#### Staff Culture

### Who Can Buy?



#### **Staff** Culture

### Who Can Buy?

**Junior Staff: \$500** 

Team Lead: \$1000

**Manager:** \$2000 and Collectibles

**General Manager:** No \$ Limit and Small Collections

**Owner:** Unlimited: Large Collections





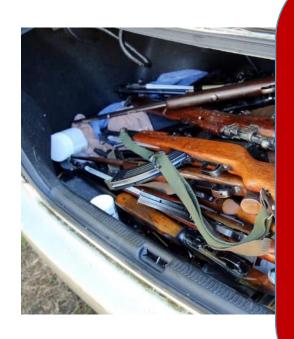
## Staff Culture



- 1) Have an onboarding process
- 2) Document and certify
- 3) Coach through success and mistakes
- 4) Keep the team confident
- 5) Promote at success milestones
- 6) Encourage specialization
- 7) Spread insights and knowledge
- 8) Discover new opportunities together

## Staff Culture

#### Who Can Buy?



Remember!
It's the SOLD price not ASKING price

**Inline Auctions** 

**Reference Books** 

**POS Sales Data** 



"There is only one winning strategy. It is to carefully define the target market and direct a superior offering to that target market."

—Philip Kotler (Often called the "The Father of Modern Marketing")



When: Seasonality? Price Peaks?



When: Seasonality? Price Peaks?

Where: In-Store? Online? Gun Show?



When: Seasonality? Price Peaks?

Where: In-Store? Online? Gun Show?

What: Bundle? Sell accessories separate?



When: Seasonality? Price Peaks?

Where: In-Store? Online? Gun Show?

What: Bundle? Sell accessories separate?

**Who: General Public? Collector?** 













When: Seasonality? Price Peaks?

Where: In-Store? Online? Gun Show?

What: Bundle? Sell accessories separate?

**Who: General Public? Collector?** 

**How: In-Store first? Online First?** 



When: Seasonality? Price Peaks?

Where: In-Store? Online? Gun Show?

What: Bundle? Sell accessories separate?

**Who: General Public? Collector?** 

**How: In-Store first? Online First?** 

Why: Sell it at a premium? Fast?

## Sourcing

#### Venues of note

Other Gun/Pawn Shops



Estate Liquidations



Gun Shows
Dealer Setup
Day



Appraisals



Law Enforcement



# Sourcing

#### Increase In-Store Flow

**Advertise** 



Offer Incentives



Be Diverse...



...But Specialize...



...And Buy Everything





Every firearm has a price point Every price point has a buyer It is our job to put them together

—Hank Yacek

# Thank You! Questions?