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Research Design and Methods

What information in PLSes is critical in order for a lay audience to understand oncology/hematology research?

One-on-one, in-depth (30-75 minutes) interviews regarding 4 oncology/hematology PLSes were conducted with:

Nurse practitioner (n=1) Oncology physicians (n=3) Individuals with no healthcare background

Feedback was collated to identify common elements useful in understanding and presenting of PLSes

Interviewee feedback provided guidance to help address PATIENT CENTRICITY

Content

Commercial name

Disease state information

- Section breaks
- Short, simple, bulleted text
- Approval status
- Hyperlinks to aid document navigation
- Questions as headers
- Consensus on X Technical information
 - X Long blocks of text
 - Nonengaging titles

Visual presentation

- Large font
- Color coding (sections) and/or treatment groups)
- Icons/images that aid understanding and that are clear in meaning
- Printable on a single page

unhelpful PLS elements

Concensus on

helpful PLS

elements

- Overly simple language

Multiple columns

× Mechanism of action figures

While numbers were small, there was a **GENERAL CONSENSUS** between those with healthcare backgrounds and those without regarding helpful/unhelpful PLS elements

Results

(lay people) (n=11)

Four oncology PLSes had a varied approach to presenting CONTENT and VISUALS

PLS 1 Melanoma PLS 2 Breast cancer PLS 3 Chronic myeloid leukemia

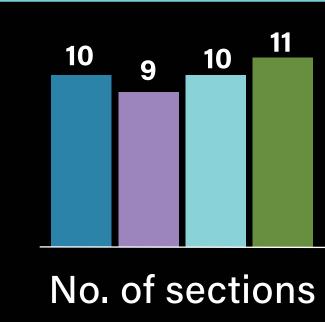
PLS 4 Myeloproliferative neoplasms

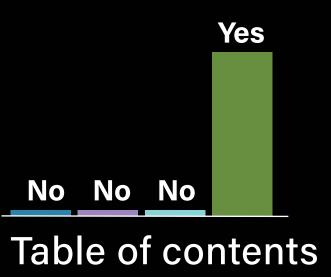
Content



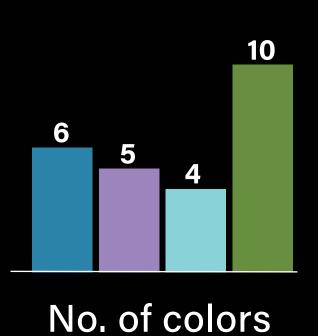
17.4 _{16.2} 16.8 Flesch-Kincaid

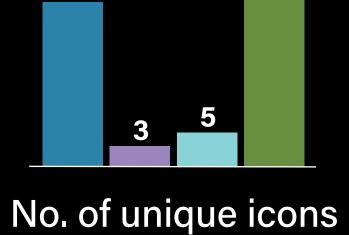
reading level



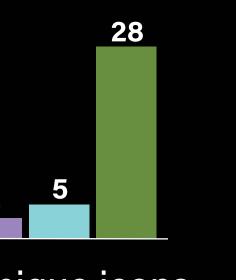


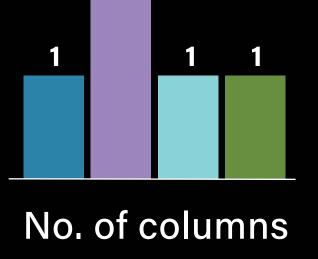
Visual presentation

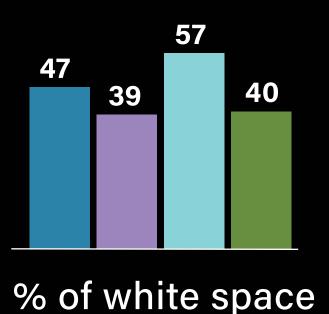


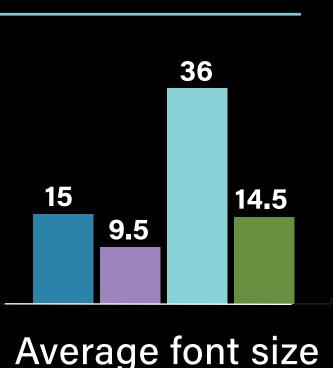


PLS 1









PLS content quality APPEARS TO BE CONSISTENT with layout quality among lay interviewees

Content Visual presentation Average rating 10 ↑ Most preferred (n=11)Least preferred

PLS 2

There was **NO CORRELATION** between Flesch-Kincaid reading level or overall word count and lay person interviewee opinion of PLSes

Recommendations for the "BEST" PLS approach for lay audiences



Content

Simplicity of language is less important than clear communication of message, appropriate visuals, text, and sectioning



Interactivity

As most PLSes are presented in digital (vs print) formats, increasing the interactivity of PLSes is likely to improve engagement and avoid concerns of the content appearing too advanced or "simple"



Visual Presentation

Appropriate use of fonts (eg, font size) and color coding is helpful to delineate hierarchy. Vague or misleading icons should be avoided

Key Takeaways

- PLSes for lay audiences require a more patient-centric approach; they should not be simplified versions of material targeted for healthcare professionals
- PLSes should be vetted by patients/lay audiences prior to publication/dissemination



Scan the QR code for full data and supplementary materials, including our "BEST" PLS template

PLS 3

