



Law Enforcement Promotional Testing



Overview

The future of every department is significantly impacted by the quality of its managers and their ability to lead and manage law enforcement department personnel. National Testing Network (NTN) is distinguished by our award-winning testing capabilities and our focus on developing innovative assessments that simulate on-the-job challenges and measure the knowledge, skills, abilities, and characteristics that are crucial for success in supervisory positions. NTN offers several solutions for promotional written exams: off-the-shelf video testing with the FrontLine National Promote Supervisory Exams, and the ability to work with your department to create custom or semi-custom written exams.

FrontLine National Promote Supervisory Exams

NTN offers affordable, easy-to-administer, off-the-shelf promotional exams that measure general supervisory dimensions, providing departments with a clear idea of their candidates' knowledge, skills, and abilities as they relate to critical on-the-job performance dimensions. The Frontline National Promote Supervisory Exams are validated tests designed to specifically measure the ability to be an effective supervisor and manager, and the exams are used by hundreds of departments across the United States. Frontline National Promote Supervisory Exams are available for the ranks of Sergeant, Corporal, Lieutenant, Captain, Deputy Chief, and Assistant Chief. The exams are delivered in two parts: a video-based employee observation component, and a written multiple-choice situational judgment component.

Test Component	Description	# of Items	Length	Administration
Test Instructions	Confidentiality Statement and Test Instructions	NA	5 minutes	-DVD administration
Video Exam	Candidates watch and respond to questions about a series of job-related video scenarios.	112	55 minutes	- Video-Based and Standard Written - Proctored - DVD administration
Written Exam	Candidates read and respond to multiple-choice questions about job-related scenarios.	(varies by rank)	2 hours	- Standard Written - Proctored

Dimensional Coverage for FrontLine National Promote Supervisory Exams

Promotional candidates vary in their ability to meet the challenges of the next rank. Tenure and knowledge of standard operating procedures (SOPs) are important, but the missing element in many law enforcement promotional competitions is a focus on the critical general dimensions that separate effective from ineffective supervisors and managers. Frontline National promotional score reports include numerical ranking by total score and dimensional scores showing candidate strengths and weaknesses in areas such as:

- Performance Management and Supervisory Skill
- Handling Personnel Problems
- Management Team
- Leadership Qualities
- Customer and Community Relations
- Communication
- Analysis and Resolution



FrontLine National Promote Supervisory Exam Pricing

There is a minimum price of \$750 to use any Frontline National Promote Supervisory exam. This fee covers test materials and scoring for 1 to 10 applicants. The cost for each additional candidate is \$45.

Custom Written Exams

Some departments wish to include specific references in their testing processes. NTN's experienced test developers can create custom written exams from department-specific material (e.g., SOPs) and/or industry textbooks the department assigns as promotional reading. Customized written examinations can be created for all promotional levels.

Semi-Custom Written Exams

NTN has an item bank of thousands of items referenced from popular management and leadership books. A combination of these items from any of the references available can be used to create a semi-custom exam for your department.

Custom and Semi-Custom Written Exam Pricing

NTN offers an affordable, flexible pricing model that allows our clients to pay by the item for written examinations. Our current prices are \$50 per custom item and \$20 per semi-custom item, plus \$6 per candidate for materials and scoring. To combine customization with cost-efficiency, our clients are welcome to use a combination of our custom-developed items and semi-custom items. There is a minimum price of \$1,000 for all semi-custom or fully custom written examinations and a minimum price of \$100 for materials and scoring. We provide all the materials our clients would need to self-administer our exams. However, we also offer optional on-site written exam administration services. Contact us to get a price estimate based on your department's written examination needs.

Contact us today for more information!

Quotes for products and services are based on NTN/Ergometrics standard licensing agreements, terms and conditions. All changes to agreements and contracts must go through a detailed administrative review process. Further, changes may have additional administrative costs, including tracking of contract requirements or insurance certification.

