



TCEQ TRAINING PROVIDER UPDATES 2025

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Training Provider Topics

- Rule (30 TAC Chapter 30) and Regulatory Guidance Updates (RG-373) - Effective 3/23/2025
 - Definitions (Delivery Methods and Types of Training Events)
 - Resiliency Requirement (Water only)
 - Instructor Qualification Review Fee
 - LPST CE Hour Change
- Exam Analysis
- CBT Exams / Spanish Exams
- Accomplishments Since Last Trade Fair
- Current and Future Projects
- WUOLAC



DELIVERY METHODS AND TRAINING EVENTS

DELIVERY METHODS

- In-person
- Live-online

- Self-Paced

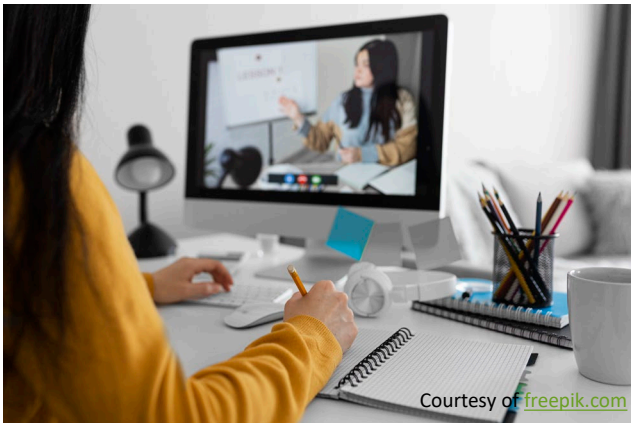
TYPES OF TRAINING EVENTS

- Classroom
- Conference
 - Seminar
 - Workshops
- Association Meeting
- Prerecorded Training
- Correspondence



DELIVERY METHODS

In-person training delivery method -- interactive instructor-led and delivered in real time at the same physical location.



Live-online training delivery method -- delivered virtually in real time as either instructor-led classroom, conference, or association meeting.

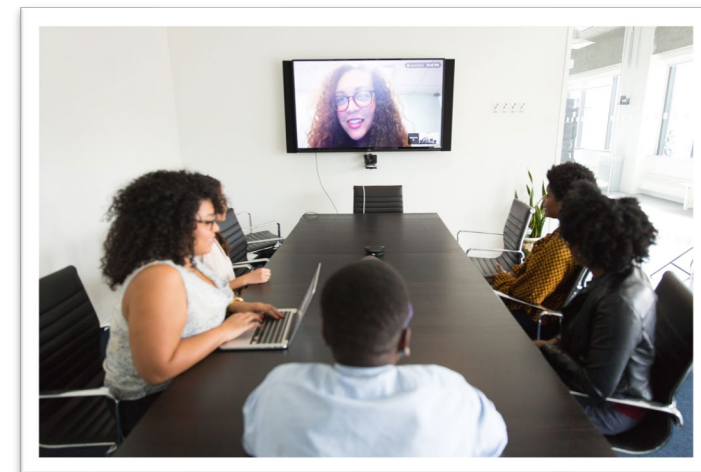
Self-paced training delivery method -- delivered using various technologies with a separation of place and time between the instructor or learning resources and the learner, which may include correspondence training, prerecorded training, and other technologies approved by the executive director.



TYPES OF TRAINING EVENTS

In-Person / Live-Online Training

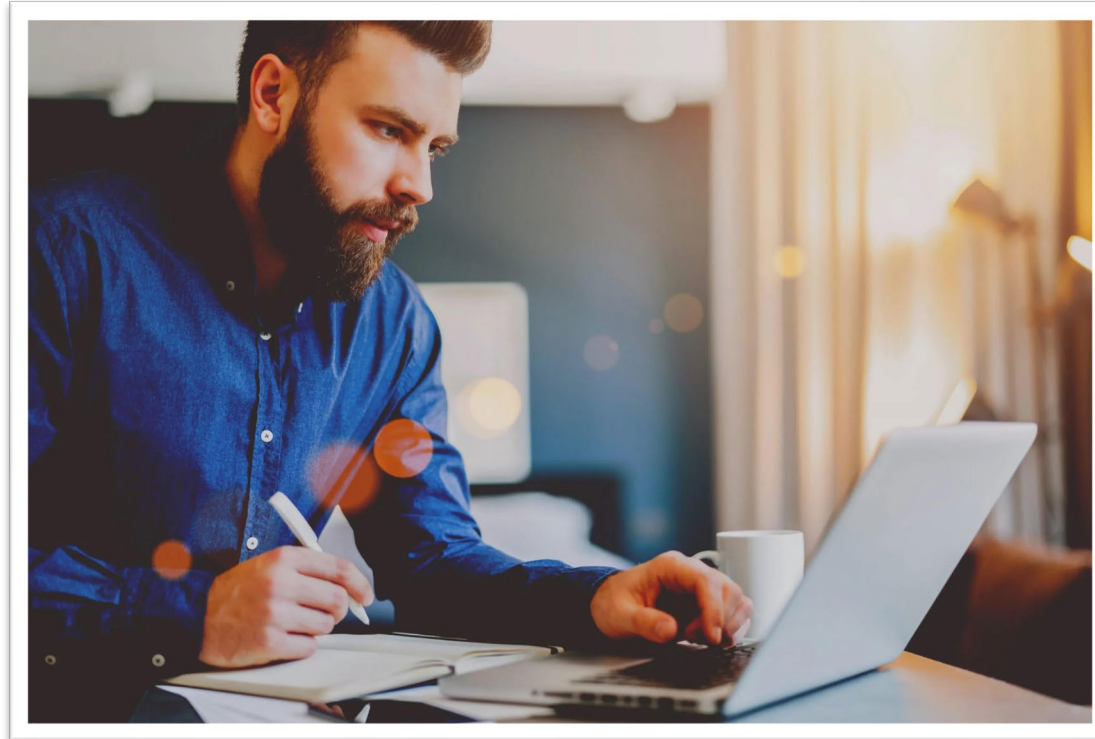
- **Classroom training** -- instructor-led course held in real-time in a classroom environment and may be held in-person, live-online, or a combination of both.
- **Conference** -- TCEQ-approved conferences, seminars, workshops, symposiums, expos, and any other such training venues and delivered in-person, live-online, or a combination and conducted by a governmental entity, associations, or colleges recognized by the United States Department of Education.
- **Association meetings** -- Sessions conducted by an Association that may be delivered in-person, live-online, or a combination of both.



TYPES OF TRAINING EVENTS

Self-Paced Training:

- **Prerecorded training** -- previously recorded or developed through a virtual or online platform and not delivered in person nor in real time.
- **Correspondence training** -- self-paced training that can either be paper-based and conducted through a postal system, electronic-based, or a blend of these delivery systems.



RESILIENCY REQUIREMENTS -1

While encouraged, training providers are not required to develop resiliency training. Those who wish to participate in providing resiliency training opportunities may do any, or all, of the following three options.

Option One: Revise the Basic Waterworks Operation Core Course

Option Two: Develop the Resiliency Overview Standalone Core Course

Option Three: Develop Resiliency Continuing Education Courses

The Resiliency Overview core course must be a minimum of two hours and include all topics listed in Resiliency Training Curriculum Guidance.



Effective April 1, 2024

RESILIENCY REQUIREMENTS -2

Water Operator Resiliency Training Providers

TCEQ approved resiliency courses listed in this section are also listed under the Water and Wastewater training dropdowns and begin with "(RESIL)". Resiliency training is only required for water operators, but the courses will also receive wastewater credits. For complete details, view the [Resiliency Training Guidance for Water Licenses](#).

TCEQ Approved Resiliency Overview Core Courses

The Resiliency Overview core course must be taken **once** by all water operators. After the Overview course has been taken, licensees must then obtain two hours of resiliency training in each renewal cycle.

| Provider | Contact Information | Courses | Training/CE Credit Hours | Course Code | Mode |
|-------------------------|---------------------|-----------------------------|--------------------------|-------------|-----------|
| City of Longview (9255) | 903-237-2783 | (Resil) Resiliency Overview | 2 | 1664 | Classroom |

Core Resiliency Overview and CE courses listed on the TCEQ training website.

More resiliency CE courses needed.



TCEQ Approved Resiliency Continuing Education Courses

Two hours of resiliency CE training must be obtained in each renewal cycle.

| Provider | Contact Information | Courses | Training/CE Credit Hours | Course Code | Mode |
|-----------------|--|---------------------|--------------------------|-------------|-----------|
| B & B Technical | 713-412-2599 or bbreeding246@yahoo.com | (Resil) Identifying | 2 | 1622 | Classroom |

INSTRUCTOR QUALIFICATION REVIEW FEE

- There is a **\$10 fee** per course review for standalone instructor qualification reviews.
- Instructor qualification are required only for core courses.
- Fee is **not** applied if the instructor qualification is submitted as part of the course application.

LPST CE CREDIT HOUR REQUIREMENTS

- Now 20 CE credits. Previously 32.



Exam Analysis

- The pass rates for all exams as well as the pass rates of individual exam questions has been conducted.
- We word our exam to be straight forward. We want to test the knowledge, not the ability to interpret the question.



EXAM ANALYSIS

If an exam question has a very low pass rate, we evaluate the question for accuracy or determine if the question could be worded clearer.

The term "[REDACTED]" is defined as the:

- | | | |
|--------|------|------------|
| 13.91% | A. | [REDACTED] |
| 7.89% | B. | [REDACTED] |
| 71.05% | 2 C. | [REDACTED] |
| 7.14% | D. | [REDACTED] |



EXAM ANALYSIS

Water Occupational Licenses

Date Range 1/1/2024 - 1/1/2025

| License | Test Administered | Tests Passed | Percent Passed |
|------------------|-------------------|--------------|----------------|
| Water Operator A | 578 | 147 | 25% |
| Groundwater B | 232 | 92 | 40% |
| Surface Water B | 325 | 105 | 32% |
| Distribution B | 415 | 109 | 26% |
| Groundwater C | 750 | 309 | 41% |
| Surface Water C | 424 | 231 | 55% |
| Distribution C | 968 | 447 | 46% |
| Water Operator D | 3,968 | 1,502 | 38% |
| | 7,660 | 2,942 | |

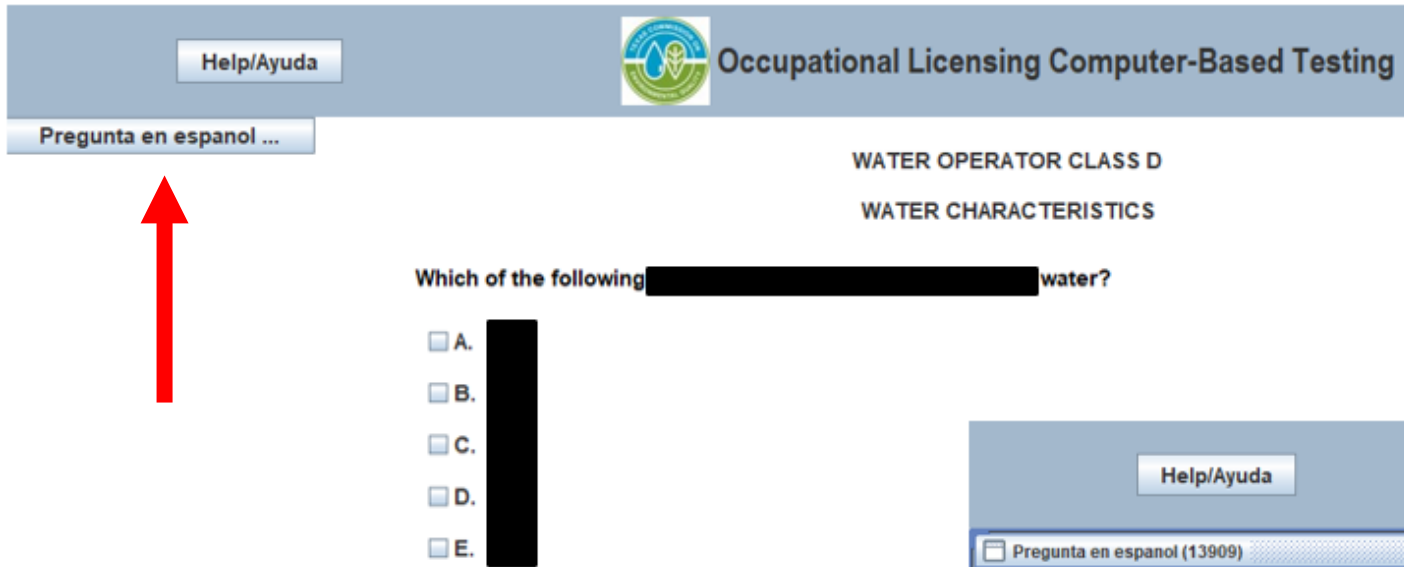


CBT Exams / Spanish Exams

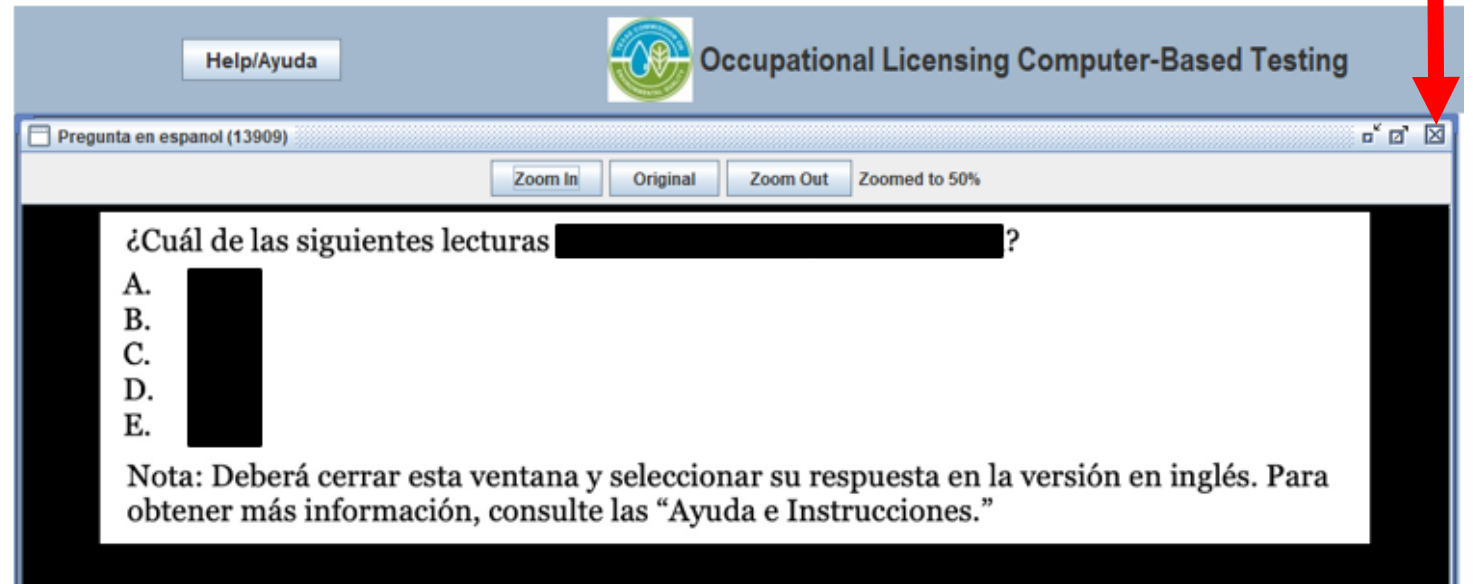
- All exams are offered at TCEQ approved Computer-Based Testing locations.
- There are no paper exams, except for ADA accommodations.
- Currently we have all entry level exams offered in Spanish and are working on more.




EXAM OFFERED IN SPANISH - CBT



View the question, along with any applicable attachments or formulas in Spanish.



Accomplishments Since Last Trade Fair

- Resiliency questions have been added to the Water D exam (others to come)
 - Surface C Water revised
 - Irrigator Exam revised
 - Irrigator Tech revised
 - Revised our RG-373 and Instructor qualifications
 - TCEQ BPAT Proctor Assessment
 - 20 short videos
 - Written assessment
- 



Current and Future Projects

- Audits - we are taking a proactive approach by using surveys completed by students as a tool to determine audits. We will continue to investigate complaints.
- Revise specific exam questions based on pass rates.
- Improved Training Search Page.
- Revise OSSF SE Exam.
- UST A & B / LPST Exam Revisions & Create a Single UST A & B Exam.
- Add resiliency questions to all Water exams (level of difficulty will be relative)
- Conduct JTA surveys for future exam analysis



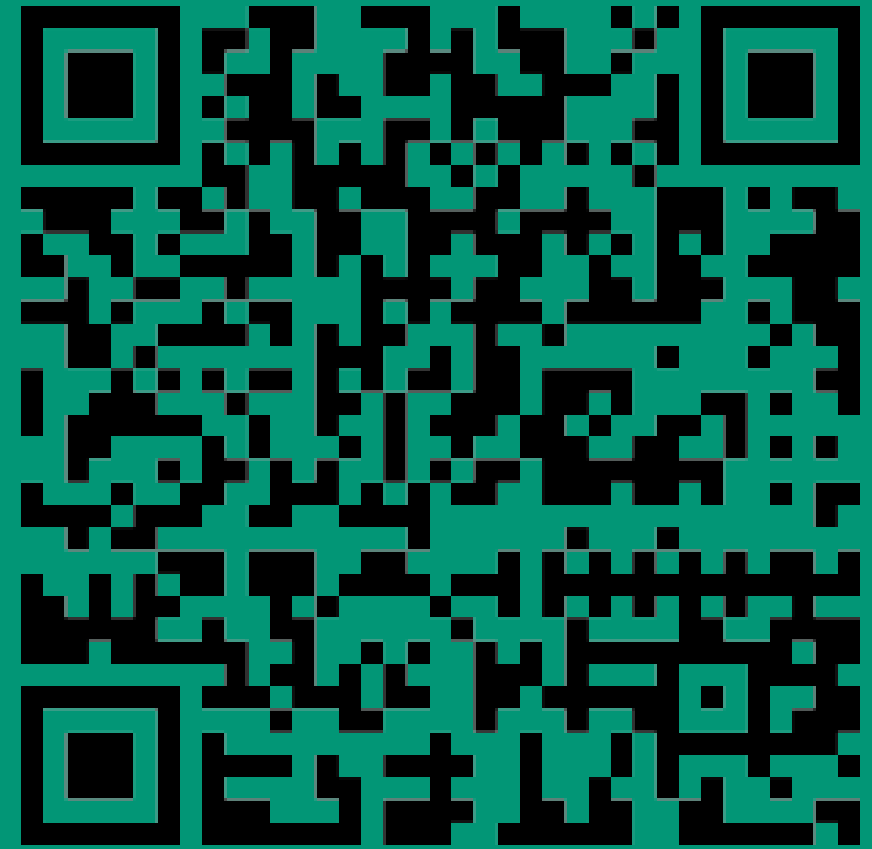
WUOLAC

Water Utility Operator Advisory Committee

- Represents various geographic areas of the state, businesses, governments, associations, and industries.
- Reviews training and educational materials.
- Reviews Job Task Analysis and exam validations.
- Advises TCEQ regarding questions regarding licensing requirements, rules, requirements and policies.
- Advises TCEQ on issues that need to be addressed in the industry.

Want to attend these meetings?
Email: oltraining@tceq.texas.gov





Thank you !

✉ oltraining@tceq.texas.gov