

Tips for having a great webinar

Webinar format and timing

If this is your first AWHONN webinar, welcome! If you have viewed AWHONN webinars in the past, welcome back!

Because we value your time, AWHONN webinars start on-time and run the entire 75 minutes. The first few minutes are introductory remarks concerning CNE and speaker disclosures, and then we turn the presentation over to our expert presenters.

We have polling questions placed throughout the presentation, and we encourage you to participate in these polling activities. Also, many of our sites spend time afterward discussing the information presented and how it can be applied to your organization. We welcome and encourage these discussions, as we hope they will bring better care to your facilities.

Trouble logging in, accessing the webinar, hearing sound, viewing the webinar?

If you are having technical difficulties with the webinar, contact Blue Sky, our webinar partner, at the below number. The webinar will be viewed in streaming audio, so both the audio and video will be transmitted via the internet. If your technology department has specific questions regarding the webinar, Blue Sky eLern can provide more technical details.

Obtaining Continuing Education Certificates

Any person who views the webinar in its entirety is eligible to obtain a Continuing Nursing Education (CNE) Certificate. Certificates must be obtained within 60 days of viewing the live presentation. Each person wanting a CNE certificate must register in the certificate system and complete a participant feedback form. Please only register once. If you have already registered but are having difficulty in printing your certificate, please contact Blue Sky eLearn to have a representative assist you. After the event, for more information on completing a participant feedback form, please see the Post Event Instructions at <u>http://livewebcast.net/awhonn/100418/</u>.

For Technical or CNE Issues, contact Blue Sky eLearn at (888) 705-6002 or support@blueskyelearn.com

Questions during or after the webinar

For questions not answered during the webinar relating to the webinar content, please e-mail <u>practicereferenceline@awhonn.org</u>. An AWHONN nurse will assist in answering your question.

As always, we welcome feedback on the webinar. We review comments you make on the participant feedback form and use these comments to improve your webinar experience.

We hope you enjoy the webinar!

Sincerely, AWHONN Webinar Team