FREQUENTLY ASKED QUESTIONS

ABOUT **AG BELL WEBINARS**

How do the webinars work?

Register for the on-demand webinar of your choice.
Purchase (if not a free-to-members webinar) and click on the webinar title.
View the webinar.
A prompt will come up at the end of the webinar, “move to the next item.” Click that prompt and complete the CEU Survey (assessment of learning survey).
Submit the CEU survey
Obtain your certificate.

If you do not wish to take the assessment of learning survey right away, you can locate the survey later under the course title in the “Programs” section of the webinars.

How do I obtain my CEUs?

Complete the webinar and CEU survey (assessment of learning). Once the survey is completed, you will be prompted to obtain your certificate.

What if I need to find my CEU certificate later?

In the PATH system, go to the profile button (your name) (top right near Sign Out button), click the profile button, select Certificates and your certificate(s) will be located there.

How long do I have to watch a webinar once I have registered for it?

You will have 7 days to view the webinar and complete the assessment of learning. AG Bell works with a third-party vendor to offer webinars and access to each webinar, assessment of learning, and certificate is automatically removed after 7 days.

Must I complete the webinar all at one time?

No. As long as you complete the webinar within 7 days from the time you register, you may watch the webinar in sections to accommodate your schedule. You will be able to rewind the recording and re-start it as you require. However, you will not be able to fast forward through the recording.

Do I have to complete an assessment of learning in order to earn CEU credit?

Yes, you must watch the recording in its entirety and complete the assessment of learning, which will take about two minutes. The link to the assessment of learning will be displayed at the conclusion of the recorded presentation.

Must I take the assessment of learning as soon as I have watched the webinar?

No. You may complete the assessment of learning any time after you have completed the webinar, within 7 days from the time of registration.

Can I receive a refund or exchange my purchased webinar for another webinar being offered by AG Bell?

Webinars are not refundable or exchangeable. AG Bell offers opportunities for continuing education that meet specific, standard continuing education requirements. While you may not like a webinar or wish that you had selected a different one, the webinar that you chose is not without value. AG Bell provides a listing of each webinar title, description, and set of learning outcomes so that you may make informed choices regarding your selection(s).

Can I view a purchased webinar more than one time?

Yes, you can purchase and view a webinar more than one time, up to 7 days after the purchase date. You will have access to this course until you complete the assessment of learning and up to 7 days from the purchase date.

Can I share a course that is offered with others for free?

No. AG Bell webinars are intended for individual viewing and are located on a secure platform to enhance the security of the course and the intellectual property of the course authors, who have agreed to allow AG Bell to share this content for a specific period of time. If you would like to provide this content to a group of professionals with whom you work or in a group viewing setting, we encourage you to contact the lead presenter directly. AG Bell is also glad to reach out to the presenter at your written request.

Can I receive LSLS continuing education credits (CEUs) for a webinar more than one time?

No. If you have already viewed and received LSLS CEUs for a particular course as part of the 2020 AG Bell Global LSL Virtual Symposium in its live or on demand format, then you are not eligible to receive LSLS CEUs for this course a second time. However, if you have viewed this course in the past and did not earn LSLS CEUs at that time, you may view this course again and receive LSLS CEUs provided that you view the course in its entirety and complete the assessment of learning within 7 days from the time of registration.