



## Communication for Impact Series

### Module 1: Learn to Master Difficult Conversations

#### **CPEUs for RDNs and NDTRs**

Activity Number: #161041

#### **Activity Type**

Self-Study Activity: 740 Web-Based

#### **Suggested Performance Indicators**

- 2.1.2 Identifies barriers to effective communication.
- 2.1.5 Observes nonverbal cues and responds appropriately.
- 2.1.7 Delivers information and opinions in a respectful and professional manner.

#### **Suggested Learning Need Codes**

- 8110: School foodservice

**CPEUs:** 3.00

**CPE Level:** 1,2

**SNA CDR Provider Number:** AM007

*Please note that you have the option to submit an evaluation of the quality of this webinar directly to the Commission of Dietetic Registration. Email contact: [QualityCPE@eatright.org](mailto:QualityCPE@eatright.org)*